

FSC SUPERINTENDENT TRAINING

AFPC



SUPPORT TO FAMILIES DURING EVACUATIONS



Ms Peggy
Rayfield
HQ AFPC/DPPTF
Family Matters
Ops
Readiness

OVERVIEW

AFPC



- Governing directives & guidance
- Causes for Evacuations
- BIG PICTURE
- The four stages of evacuation
- Support to families while in Safe Haven
- Importance of the DD 2585
- HOT ROCKS

GOVERNING DIRECTIVES & GUIDANCE

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- DODI 1342.22, Family Centers
- DODD 3025.14, Protection and Evacuation...
- AFI 36-3009, Family Support Center
- AFI 10-216, Evacuation of Family Members
- AFI 10-2501, Full Spectrum Threat Response Planning and Ops
- AF FSC Repatriation Guide
- Joint Plan for NEO/Repatriation

DEFINITION & GLOBAL IMPACT

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Natural

Disasters

- Hurricanes
- Tornadoes
- Floods/Fires
- Earthquakes
- Volcanoes
- Typhoons
- Mud Slides
- Blizzards

Man-made

- Toxic Spills
- Industrial Accidents

Disasters

Conflict Situations

- Nuclear/Enemy Attack
- Acts of Terrorism
- Noncombatant Evacuation Operations (NEO)
- Repatriation

Department of State **AFPC** Announced Departures

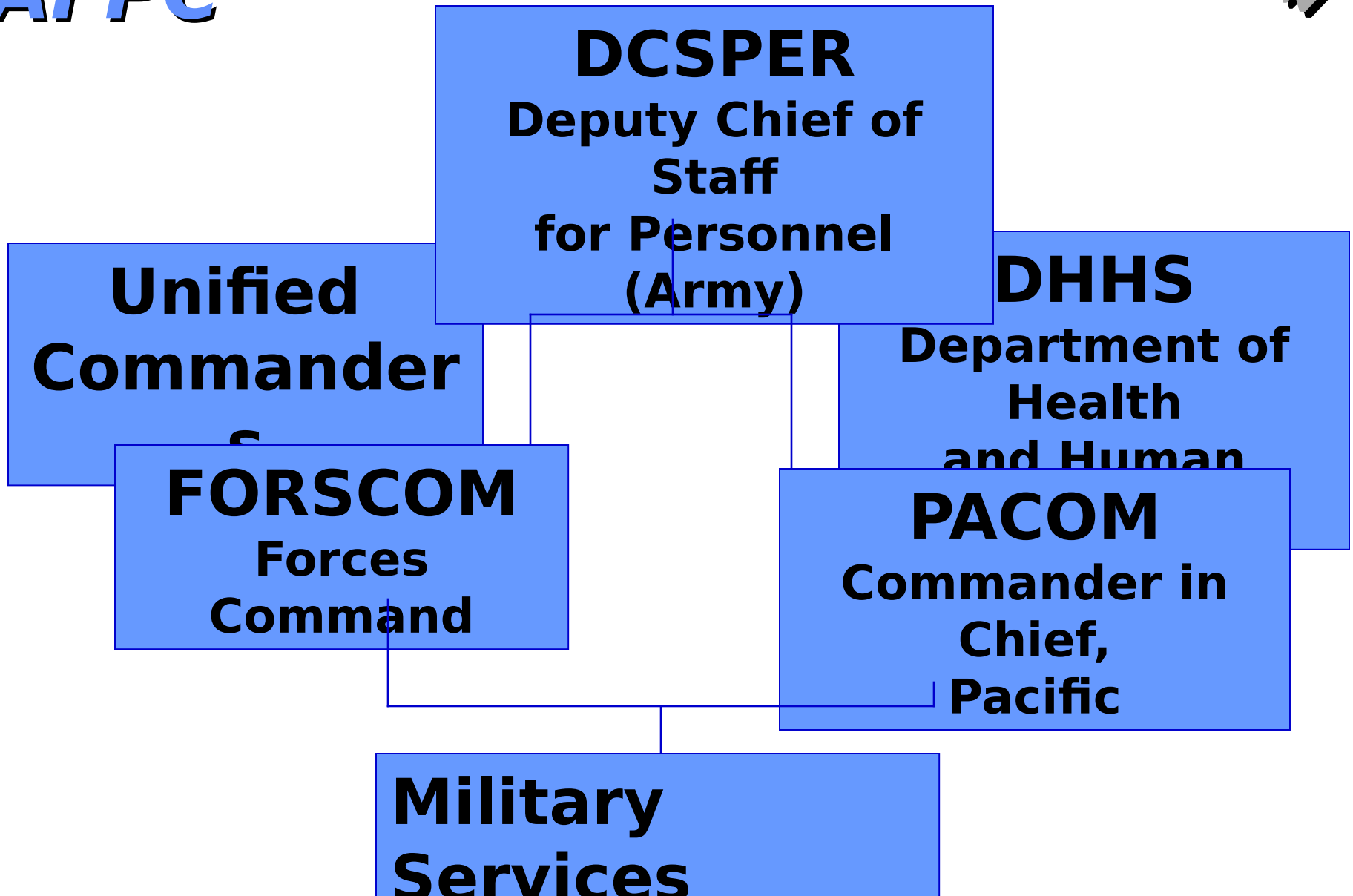


- Authorized Departure – Voluntary evacuation
- Ordered Departure – Mandatory evacuation

Repatriation – Return from OCONUS to CONUS

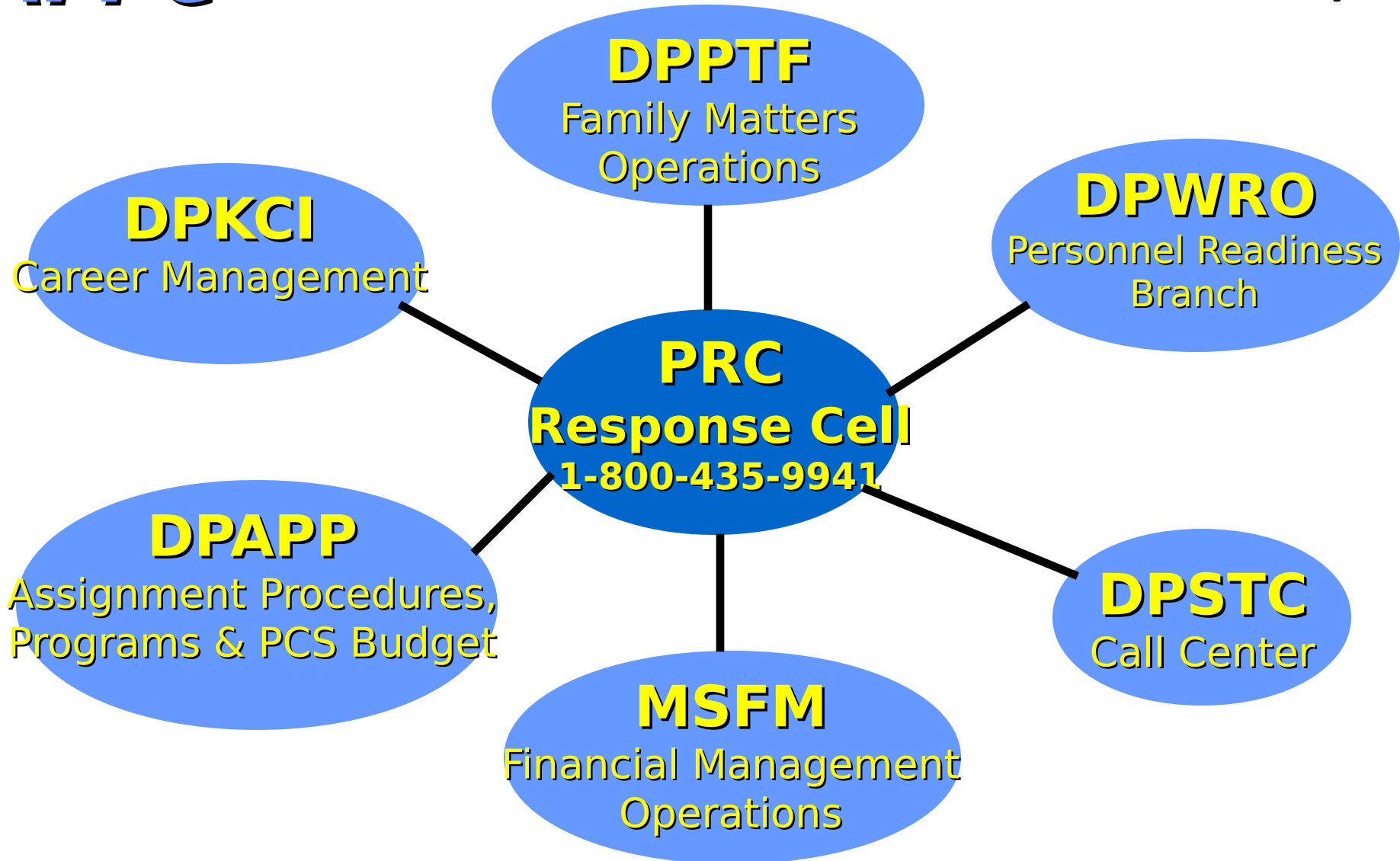
BIG PICTURE *Noncombatant Evacuation Operations (NEO)*

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HQ AFPC Personnel Readiness Center (PRC)

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- Planning
- Exercising
- Immediacy
- Coordination

OCONUS vs CONUS

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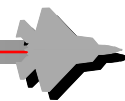


OCONUS Evacuations

- Ops Planning & Pre Planning
- FAC /Repat Reception Center
 - Departure
 - Intermediate Stops
 - Receiving Locations
- Departure
 - DoS
 - Authorized/Ordered Departure
- Repatriation (DD 2585)
- Safe Haven

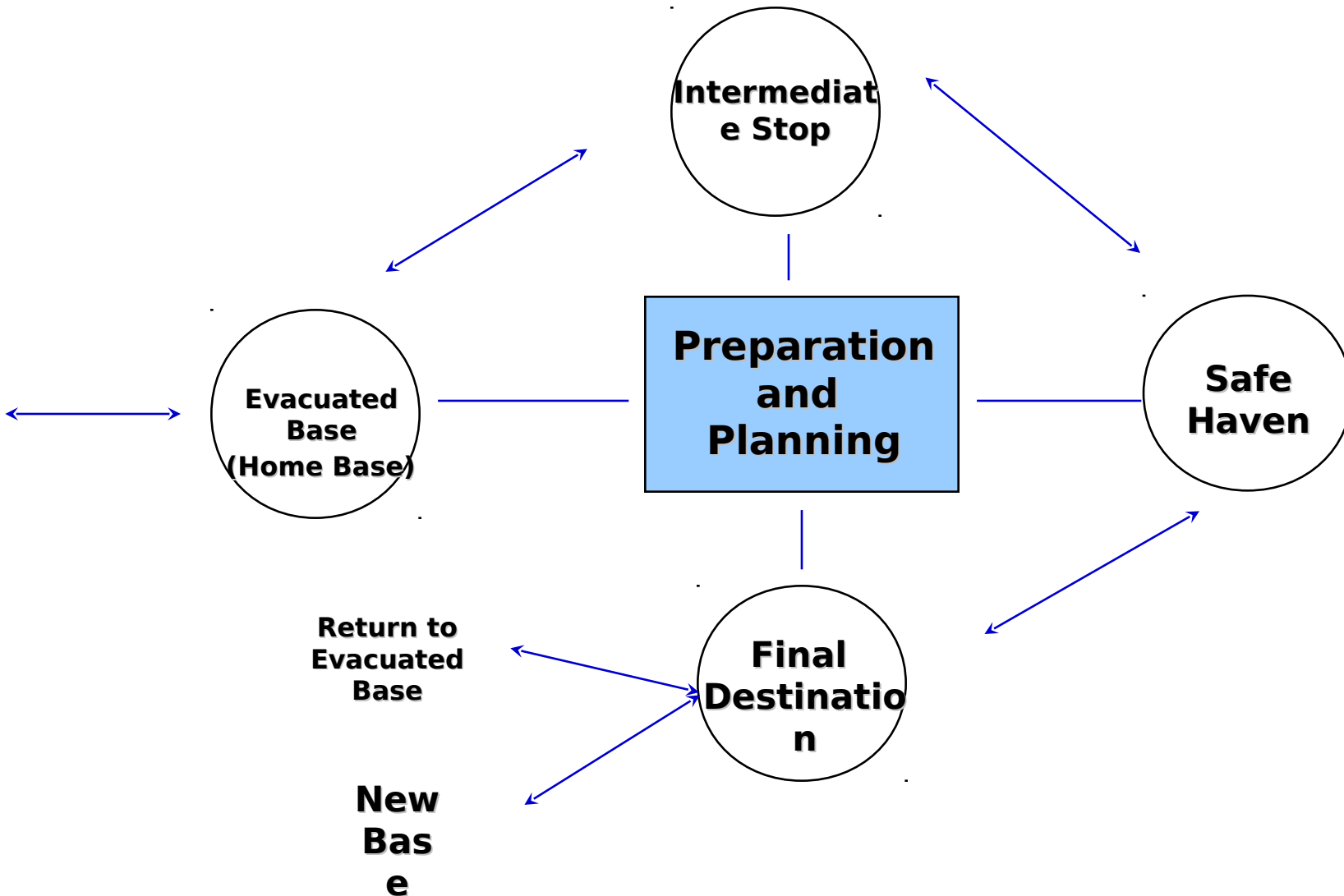
CONUS Evacuations

- Ops Planning & Pre Planning
- FAC
 - Departure
 - Base providing shelter
 - Return to home base
- Federal Agencies - FEMA
- Departure
 - Commander Directed
- Safe Haven
- Final Destination/Return



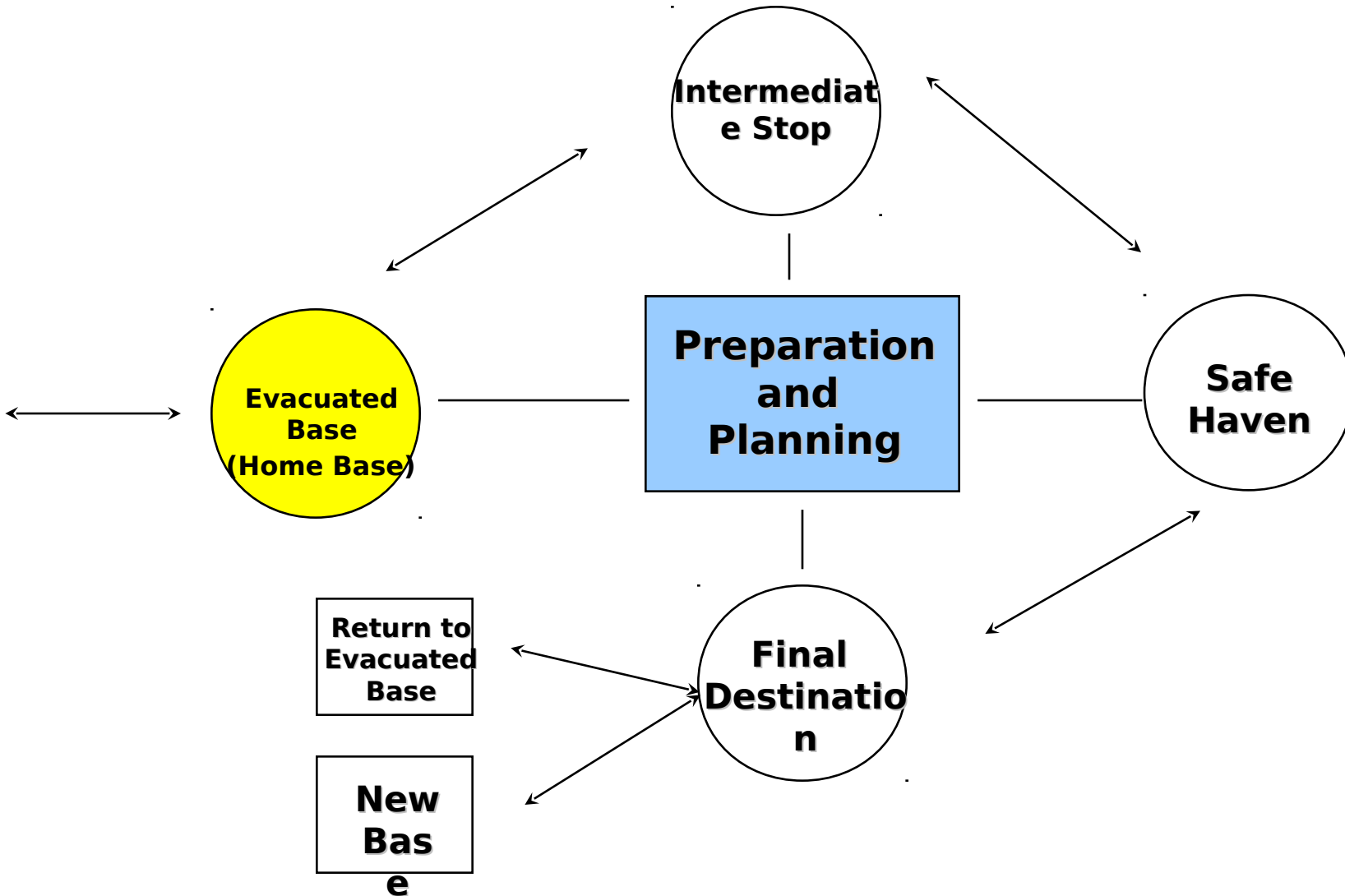
- **Evacuation**: Evacuation from home base due to disaster/threat
- **Intermediate Stop(s)**: Location where evacuees may stop for several hours while enroute to safe haven or final destination
- **Safe Havens**: Location where families will be staying until they move to their final destination or return to their evacuated base
- **Final Destination**: Return to the evacuated home base or relocation to a new base

EVACUATION STAGES



EVACUATION STAGES

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EVACUATED BASE - The FSC's Role

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FSC & Base Plan – EXERCISE

OCONUS Family Centers assist in the development of Theater Evac Plans and prep families for eventual evacuation.

Joint plan for DoD NEO/REPAT

Educating/Preparing Families

- Threats/Climate
- Psychological Effects
- Gathering Important Documents
- Medications
- Identified Safe Haven
- Family Care Plan up-to-date
- NEO Package (OCONUS)/Orders
- Pets

EVACUATED BASE- The FSC's Role Cont.

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- Contact with Intermediate & Receiving Bases
- Staff /Recall/Protecting Resources
- Recovery
- Leadership Consultation
- Volunteers/Interpreters

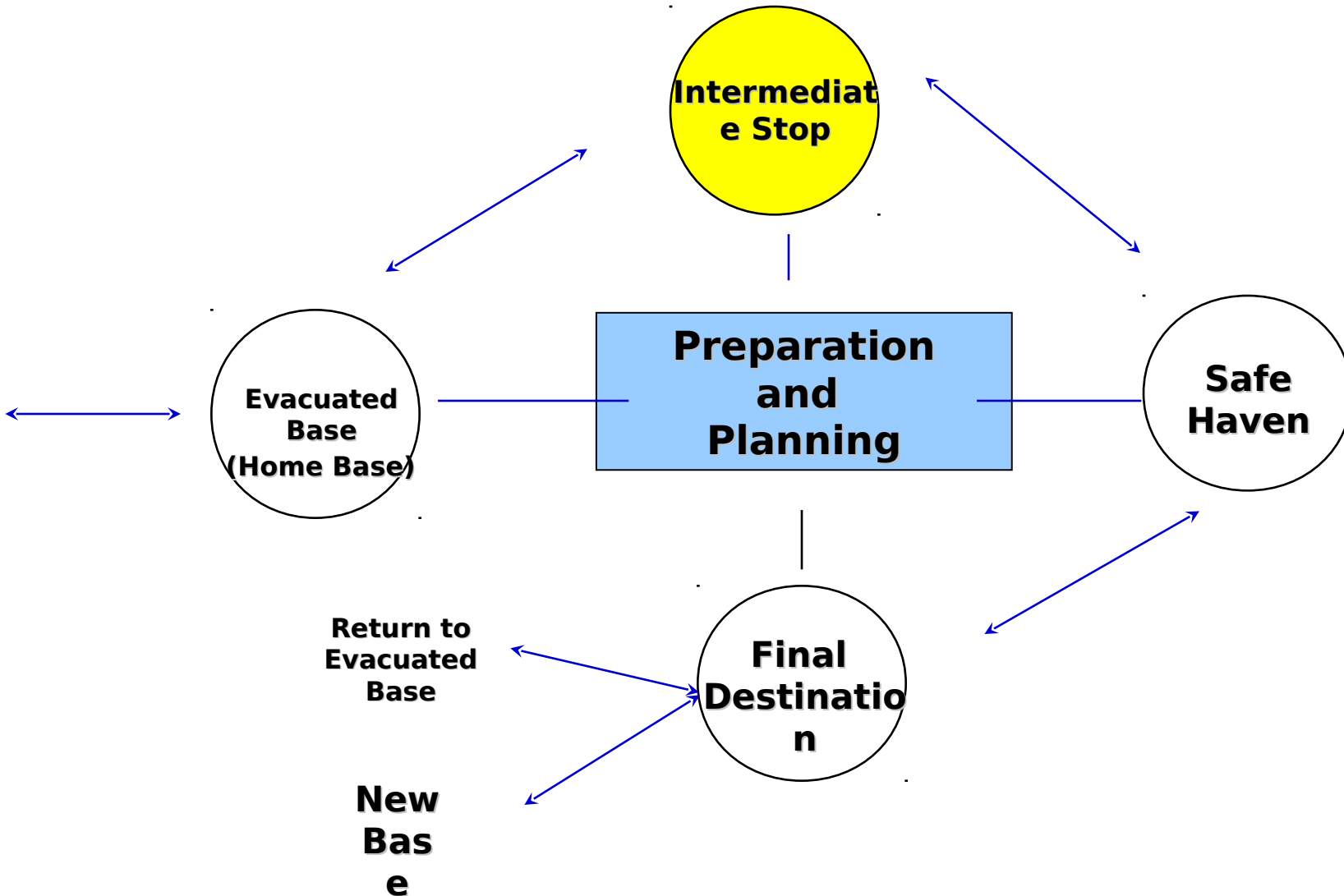
INCIRLIK EVACUATION

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EVACUATION STAGES

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INTERMEDIATE STOP BASE - The FSC's Role

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FSC & Base Plan – EXECISE FAC

■ Educating/Preparing Families

- Available Services (phones, email, children's area, volunteers, childcare)
- Gathering Important Documents
- Medical/Mental Health/Chaplains
- NEO Package & DD 2585 (OCONUS)
- Pets

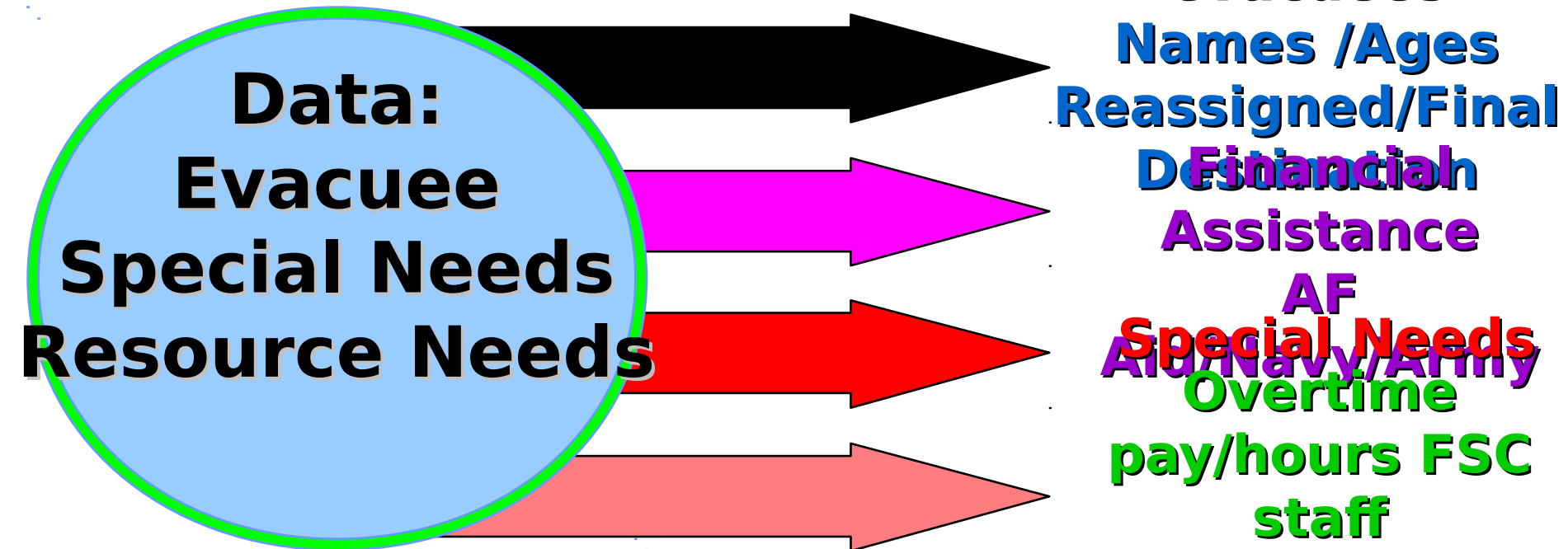
■ Contact/Coord Receiving Base(s)

■ Leadership Consultation

■ Volunteers/Interpreters/Sponsors

DATA COLLECTION

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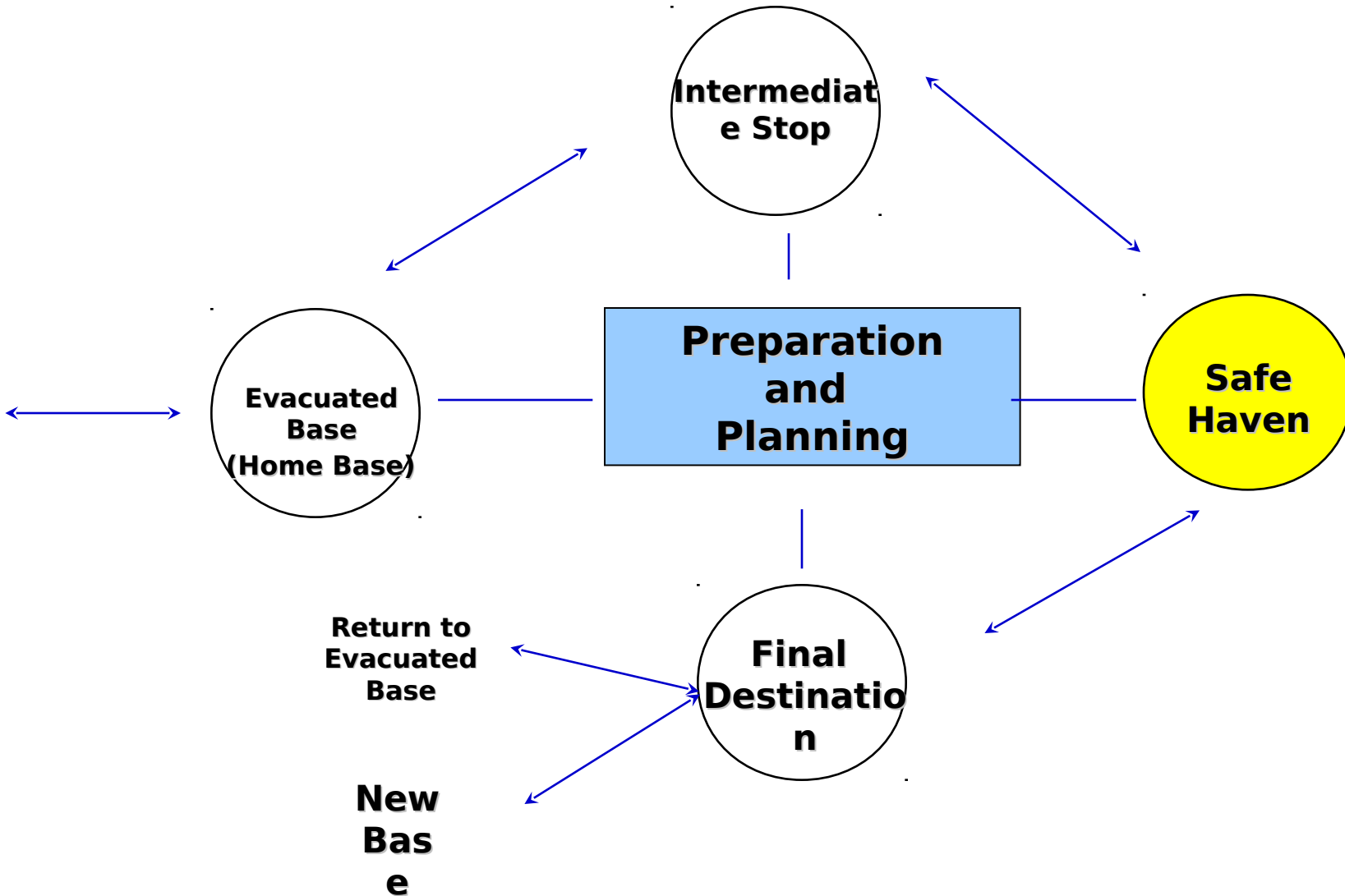
INTERMEDIATE STOP BASE

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EVACUATION STAGES

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LARGE SCALE vs SMALL SCALE

Evac/NEO/REPATRIATION Operation

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Large Scale

Most families will flow through a Repatriation Site (similar to FAC) where finance, Red Cross, FSC, travel, MPF, CPO, svs and more provide service in one location.

Small Scale

Most families travel separately on commercial transport. The point of entry FSC and safehaven FSC are responsible for possible transportation, completion of DD 2585 and coord w/base agencies.

LARGE SCALE EVAC/NEO/REPATRIATION

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CONUS Family Centers provide essential services during the repat operation, and local assistance for safehaven/final destination. Joint plan for DoD NEO/REPAT

- **FSC Booth**

- Phone cards, local area info, handouts

- **Air Force Aid**

- **Volunteer/sponsor coordination**

- Interpreters

- **Repat Automated Tracking System**

- DD Form 2585

- **Provide POC at base closest to safe haven**

- Contact receiving safehaven

LARGE SCALE Evac/NEO/Repatriation *using FAC cont.*

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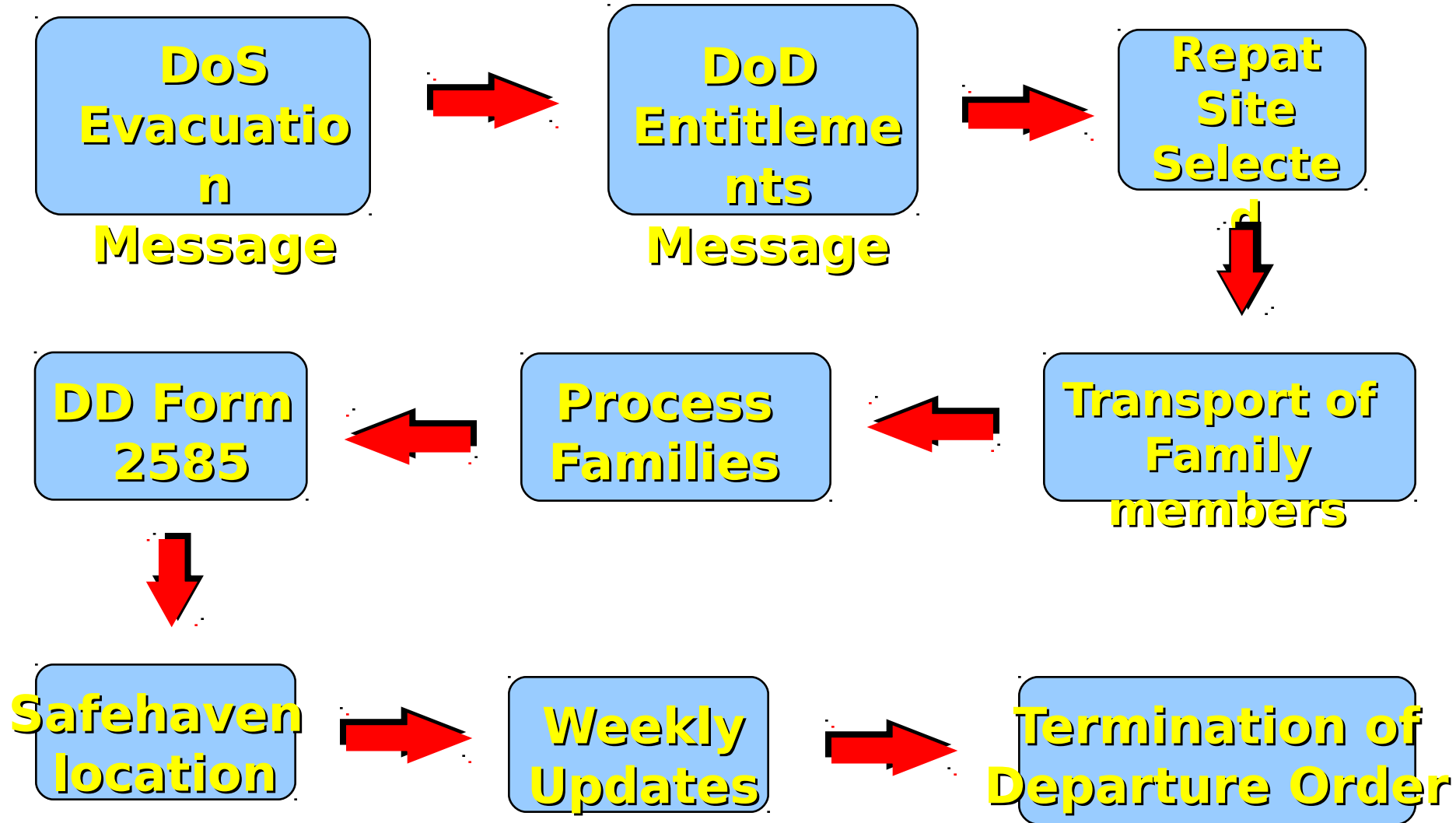


Educating/Preparing Families

- **Provide FSC Evac Package (phone card, entitlements message, FSC POCs, family separation info, etc.)**
- **Completion/Collection of DD 2585 (OCONUS)**
- **Entitlements**
- **Changing Safe Haven Locations**
- **NEO Package Review (OCONUS)**
- **Tricare**
- **Available services (phones, email, children's area, volunteers, childcare, Mental Health/Chaplains)**
- **Local Area Information**
- **Information on Returning**
- **Pets**

EVAC/NEO/Repatriation Process - LARGE SCALE

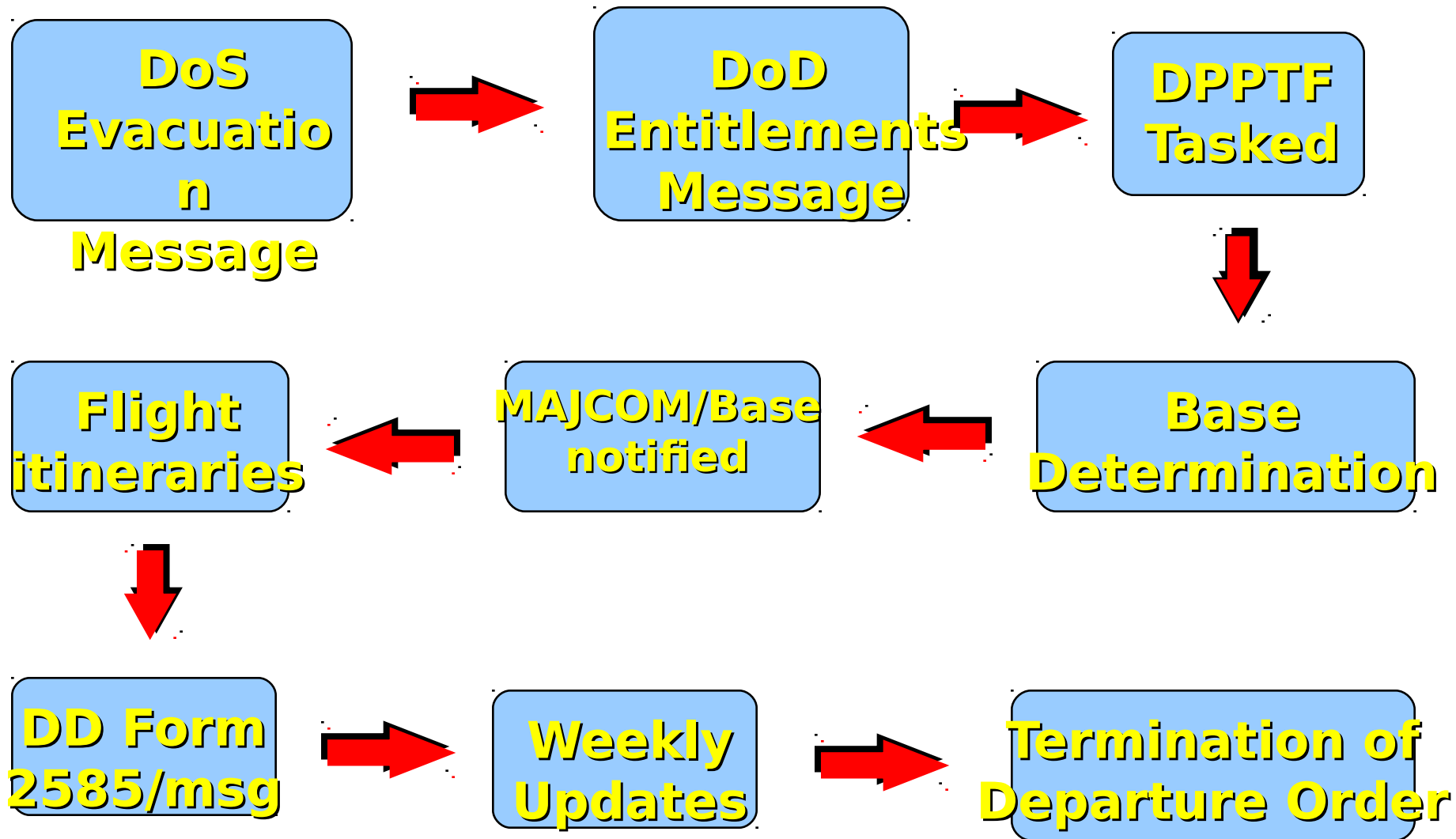
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EVAC/NEO/Repatriation Process

SMALL SCALE no FAC/JRCC

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POINT OF ENTRY - Charleston

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SAFE HAVEN BASE- The FSC's Role

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- **Small scale only - point of entry FSC contacted by AFPC for possible airport assistance**
- **Safehaven FSC contacted by AFPC**
 - **Inform leadership**
 - **Contact extended family/special needs?**
 - **Arrange to meet the family**
 - **Coord w/finance, MPF, TMO**
- **Entitlements message**
- **Weekly/contact updates to AFPC**
- **DD Form 2585 completed/collected - DPPTF**

DD FORM 2585

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**If the family is not processing through a
Repatriation Processing Center:**

- **Complete Sections I, II, and III - pgs 5-7**
 - **Section I (Escort Information)**
 - **Section II (Arrival Information)**
 - **Section III (Personal Information)**
- **Completed form FAXed to HQ AFPC/DPPTF
within 48 hours of arrival**

SAFE HAVEN BASE- The FSC's Role cont.

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Educating Families

- Entitlements & Orders
- Local area schools, temporary housing, childcare, church, transportation, employment, clothing, furniture, food
- Communication – phones, email, morale calls, calling cards, VTC
- AFAS Community Enhancement Programs
- Tricare
- Pets
- Legal/Claims

SAFE HAVEN BASE/RETURN -The FSC's Role

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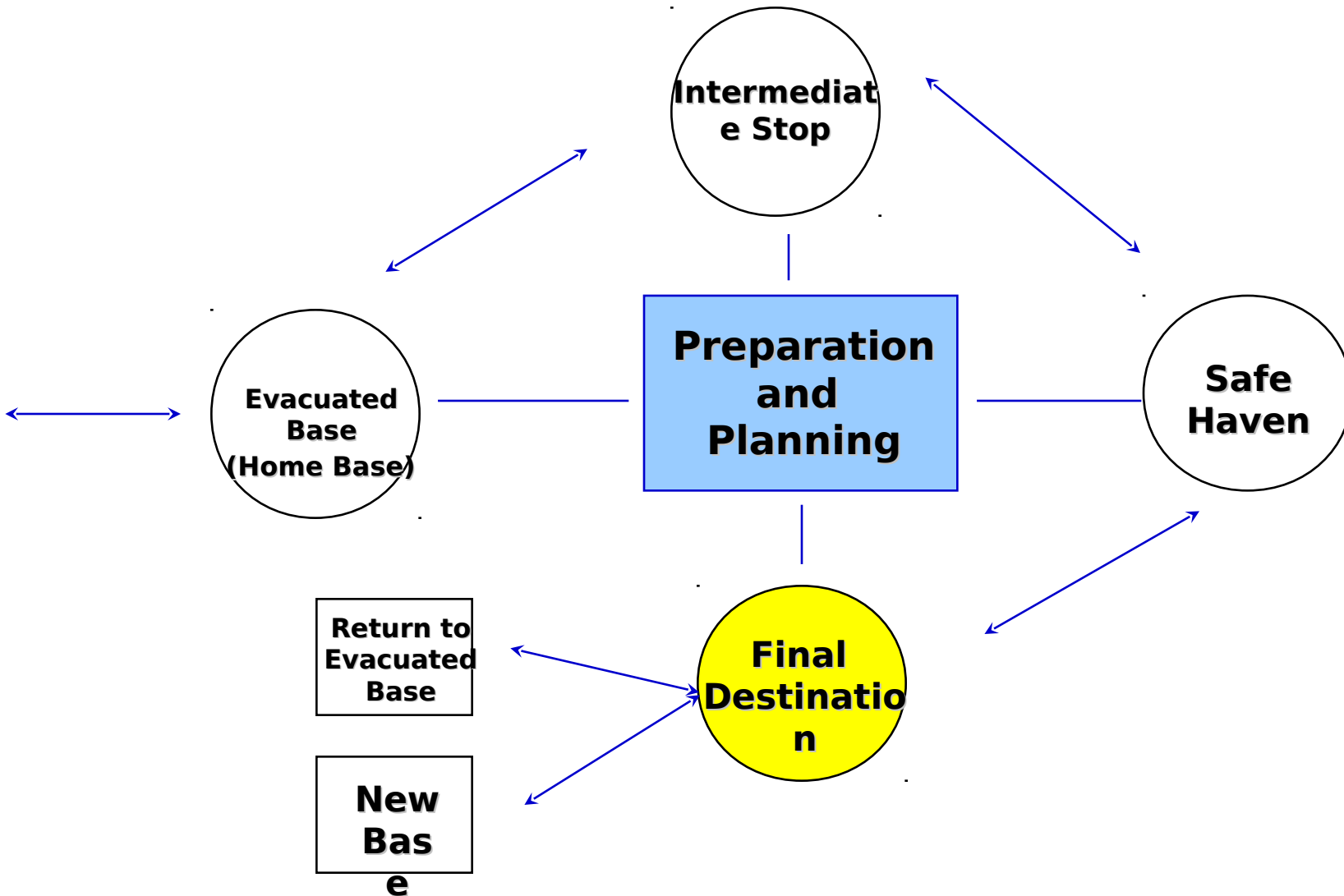
Educating/Preparing Families

- DoS Termination Message
Departure/Evac
- Return travel and shipments (TMO)
- Termination of Entitlements
- Importance of Itinerary
- Tricare
- Pets
- Return & Reunion

FINAL DESTINATION HOME BASE

The FSC's Role

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FINAL DESTINATION HOME BASE

The FSC's Role

AFPC



Educating/Preparing Families

- DoS Evacuation Termination Message
- Return Travel
- TMO Shipments
- Termination of Entitlements
- Return & Reunion
- Tricare
- Local Schools
- Final Travel Voucher

HOT ROCKS

AFPC Unaccompanied Children/Extended Family

- Keeping Flight Chief/backup informed at all times
- Return prior to official termination of departure message
- Orders
- Return of Pets
- Change and Extension of Safe Haven Location
- Supporting Families at a Distance
- Sponsor/Inaccurate Info/Rumor Control
- Workload/use of FSC Staff/Volunteers
- DPPTF Spreadsheet & weekly updates

QUESTIONS?

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Useful Web Sites

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Air Force Crossroads
www.afcrossroads.com

**AFPC Home Page/Family Support
Programs**
www.randolph.af.mil

Noncombatant Evacuation Operations
**[www.odcsper.army.mil/default.asp?
pageid=52f](http://www.odcsper.army.mil/default.asp?pageid=52f)**

DD Form 2585

**web1.whs.osd.mil/icdhome/DDEFORMS.H
TM**